



# Independence for you, peace of mind for your family

Simple telecare equipment can help residents stay safe and independent

Because of Linda's Muscular Dystrophy condition, she has care workers who look after her during the day, but is alone during the night. Linda often worries that if there were a fire, she may not be able to leave the house in time to get out safely.

Linda has had a smoke alarm for years, but it just makes a loud noise, and can't help her get out of the house in an emergency.

## What difference has Telecare made to Linda?

"Now that I have a smoke alarm linked to the 24 hour call response centre, I feel safe when no one is around to care for me. If the smoke alarm is activated, the emergency services will be called out, and I know that I am not alone."



## Linda's Story

\*name has been changed



**Linked smoke alarm** This is just like a normal smoke alarm, but with the added benefit of being linked to a monitoring centre which can immediately check someone's wellbeing, in the event of an alert being received. If necessary, the fire brigade can be called out.

## How telecare works

The smoke alarm is one of the many telecare sensors that links to a community alarm to enable it to communicate with the 24 hour monitoring centre. The free 12 week trial offer includes a community alarm provided by Surrey's borough and district councils.

After 12 weeks, if you decide to keep the community alarm and telecare sensor, you pay

only for the community alarm which costs between £4 and £5 a week, depending where you live. The additional sensors are absolutely FREE.

Telecare sensors are designed to help people of all ages to live more independently by monitoring their safety around the home. Other sensors

available to meet specific needs include pill dispenser, falls detectors, gas and carbon monoxide detectors.

To find out more about this offer, contact Surrey Telecare.

**Call:** 0800 195 6035

**SMS:** 07976 843825 or

**Visit:** [www.surreytelecare.com](http://www.surreytelecare.com)