



We're right on the button!

How do I find
out more?



The equipment is leased from Waverley Borough Council on a monthly basis at a reasonable and competitive price.

For people who have recently been discharged from hospital, or have been a victim of a distraction burglary, Waverley Borough Council may be able to provide a free Careline for up to **12 weeks**. This enables you to maintain your independence at a time when you may need some extra help, and is an opportunity to try the Careline service and decide if it is something that you want to keep for the future.

For further information contact:

Careline

01428 661487 or 01483 523535

Email careline@waverley.gov.uk

or visit our website at

www.waverley.gov.uk/careline

Careline

We're right on the button!

What our customers say:

"My mother is much more confident at home knowing she can call for help 24/7."

"Careline is a great reassurance for all the family."

"I pressed my red button for help when I fell in the greenhouse. My daughter was sent to rescue me. Thank you so much."



SurreyTelecare

Surrey County Council supports the development of Telecare





Careline is a 24-hour emergency call system, allowing you to live independently in your own home, safe in the knowledge that help is at hand at the touch of a button, 365 days of the year.



Careline is:

- easily installed in your home
- a small base unit plugged into a power point and a telephone socket
- a pendant trigger worn discreetly around your neck or on your wrist.

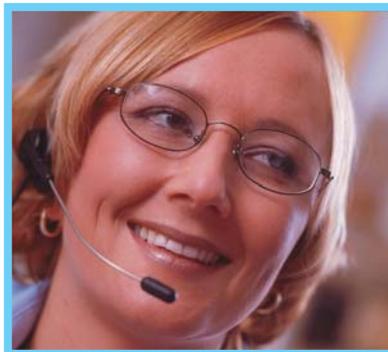
Who is Careline for?

Careline customers include:

- older people
- people with physical disabilities
- people with learning disabilities
- people at risk of falling
- people worried about bogus callers
- people returning home from hospital
- people at risk of domestic violence.

How does Careline work?

If you need help while you are in your home, just press the red button. The careline unit will automatically make a call to put



you in voice contact with a trained operator who will act immediately to arrange for the most appropriate assistance. Press the red button any time of the day or night when you need help in an emergency.

What other services are available?

Careline can provide other optional **Telecare** triggers and sensors such as pill dispensers, falls sensors, bed/chair occupancy sensors or carer alerts to give you more independence and even greater peace of mind. Tell us if you have a situation that you think could be solved by Telecare and we will see if we can help.



Why choose Waverley Careline?

- Waverley Careline staff visit to demonstrate and install the equipment.
- The service is local and staff will keep in touch with you, visiting from time to time to test the equipment and to replace or upgrade it as necessary.
- Calls are monitored by a local **24 hour** monitoring centre.