

## Enquiry Form

Name.....

Address.....

.....

.....Postcode.....

Telephone number.....

I am interested in finding out more about the Community Alarm Service for:

Myself

A friend

A relative

Please return form to:

Community Alarm Team, TOPS Office, 158 Pollards Oak Road,  
Hurst Green, Oxted, Surrey RH8 0JP

### Other services provided for older people by Tandridge District Council:

- ◆ Sheltered Housing at various sites throughout the District.
- ◆ Douglas Brunton Centre, Caterham. Open weekdays.
- ◆ Advice about minor repairs and adaptations to your home.
- ◆ Insulation and energy efficiency advice.
- ◆ Care and repair service to assist older or disabled homeowners.
- ◆ Handyperson service for older or disabled people.
- ◆ Meals on Wheels service throughout the District.

Tandridge District Council also supports voluntary groups  
providing weekly Lunch Clubs within the District.

For further details about any of the information in this leaflet please  
contact Customer Services:

**Tel: 01883 722000**

**Email: [customerservices@tandridge.gov.uk](mailto:customerservices@tandridge.gov.uk)**

Booklet  
No. 36



Housing

A photograph of an elderly woman with short, curly grey hair and glasses, wearing a black patterned top and a necklace with a red and white pendant. She is standing in a kitchen with wooden cabinets and a tiled wall, holding a white plate with three golden-brown scones. The text 'Community Alarm Service' is overlaid in large white letters on the right side of the image.

Community  
Alarm Service

**Tandridge**  
District Council

## What is the Tandridge Community Alarm Service?

If you are elderly, ill, vulnerable or disabled Tandridge Community Alarm service gives you the benefit of a 24-hour emergency alarm system in your own home, 365 days of the year.

### How much does it cost?

The charge is £3.80 per week, £49.40 per quarter, which includes equipment rental and call monitoring. Demonstration and installation are free.

### How does it work?

The alarm unit can easily be installed in your own home. It comes with a pendant for you to wear. When the button on the pendant is pushed a call will go through to a call centre. A trained operator will talk to you, offer reassurance and take immediate action to provide whatever assistance is required, whether this is to call an ambulance, a doctor or a relative.

### How do I find out more?

If you would like someone to visit you to discuss the Community Alarm Service and to give a free demonstration please contact Customer Services:

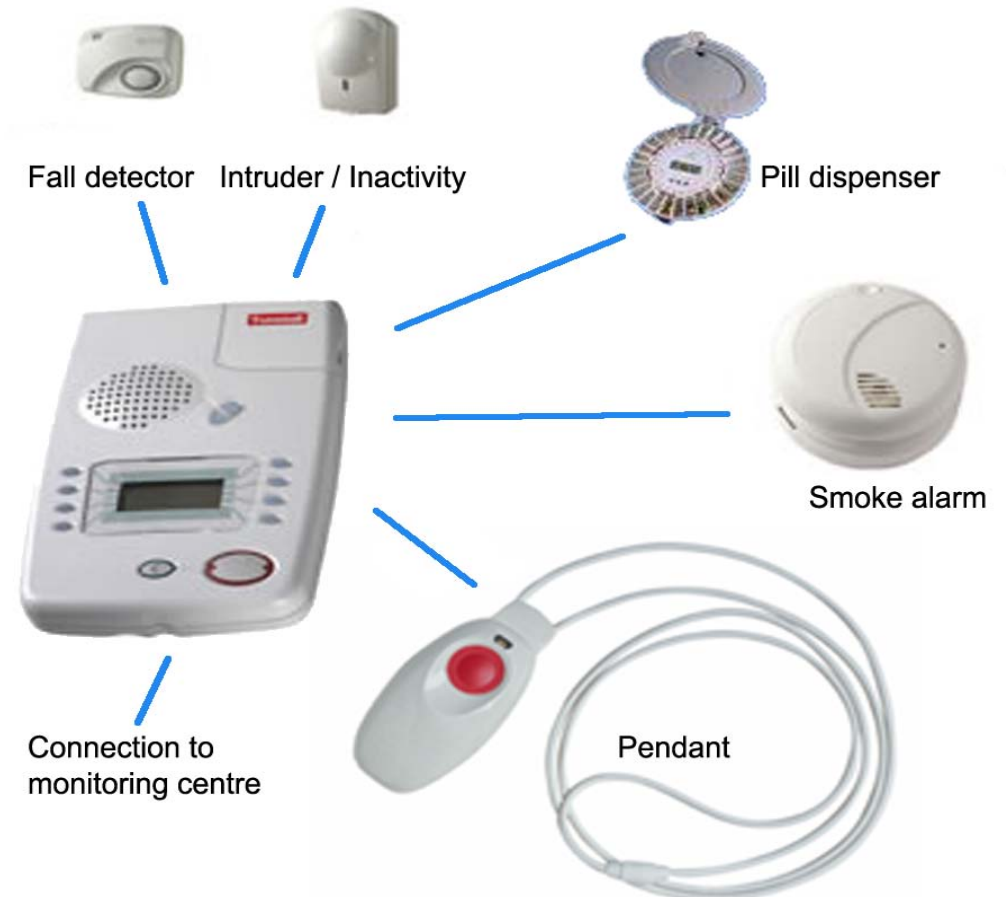
**Tel: 01883 722000**

**Email: [customerservices@tandridge.gov.uk](mailto:customerservices@tandridge.gov.uk)**



## Community Alarms and Telecare

Telecare is the name given to the range of additional sensors which can be linked into a community alarm. These include smoke alarms, falls detectors, pill dispensers and monitoring sensors. These sensors help vulnerable or older people live more independently at home and are monitored by the call centre in the same way as the basic community alarm.



Tandridge Community Alarm staff can offer a range of these Telecare sensors for an additional weekly cost in addition to the basic cost of the community alarm. Please contact the team for more details.